

**April 2012**

**Recall Campaign No. 12V-126: Battery Cable Insulated Bulkhead Connector**

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2004-10 5 Series and 6 Series vehicles. Our records indicate that you are the owner of a potentially affected vehicle.

We sincerely apologize for any inconvenience this may cause you.

**DESCRIPTION OF PROBLEM**

The issue involves a battery cable bolt connection in the trunk. Specifically, this bolt connection is secured to the trunk floor panel by an insulated bulkhead connector. The insulated bulkhead connector may have been incorrectly attached to the trunk floor panel. Over time, this can lead to a loosening of the bolt connection and cause an overheating condition.

Overheating could lead to smoldering of the floor mat. This could further lead to a fire in the vehicle trunk, and ultimately to the rest of the vehicle, even in a vehicle with the ignition in the off position.

**DESCRIPTION OF REPAIR**

The insulated bulkhead connector of the battery cable bolt connection will be inspected and secured as necessary. In addition, protective grease will be added to the area and a plastic cover will be replaced.

The actual repair will require approximately one hour; however, additional time may be required depending on the BMW center's scheduling and processing. This work will be performed free of charge by your authorized BMW center.

**Do not leave this problem unattended. Please take note of and observe the following precautions.**

**PRECAUTIONS FOR YOUR SAFETY**

- 1. CONTACT YOUR AUTHORIZED BMW CENTER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.**
- 2. If you encounter a plastic burning smell or burning and/or smoke from the rear of the vehicle, your vehicle may be experiencing this condition. If driving, pull off the road to a safe location away from traffic, and switch off the engine. Do not open the trunk lid. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive your vehicle. Call 911 for emergency assistance. Also,**

**contact BMW Roadside Assistance at 1-800-332-4269 to have your vehicle brought to the nearest authorized BMW center.**

- 3. As a precaution, owners are advised to park outside until the Recall has been completed.**
- 4. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

#### **OTHER INFORMATION**

**Should you need BMW Roadside Assistance, they can be contacted at 1-800-332-4269.**

If you are no longer the owner of this vehicle, we would appreciate your furnishing us with the name and address of the new owner, using the enclosed postage-paid card.

If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee within ten days.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

**Should you have any questions about this Campaign, please contact your authorized BMW center.**

Again, we sincerely apologize for any inconvenience this may cause you.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services at 1-800-525-7417, or via email at [CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com).

If the BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

BMW recommends that you always wear your safety belt and that all passengers are properly seated and restrained at all times.

BMW OF NORTH AMERICA, LLC